



Secure Access
at the Speed of Life

SingTel

Case Study



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| <i>Location:</i> | <i>Singapore, Southeast Asia</i> |
| <i>Access Points:</i> | <i>6</i> |
| <i>Enrollment Points:</i> | <i>2</i> |
| <i>No. of Employee:</i> | <i>600+</i> |

EXECUTIVE SUMMARY

SingTel is Asia's leading communications entity and the largest listed company on the Singapore Exchange. SingTel provides a wide spectrum of multimedia and Infocomm technology (ICT) solutions, including voice, data, and video services over fixed and wireless platforms. Its Group Digital Life (GDL) division drives SingTel's efforts to be at the forefront of the digital arena. GDL recently renovated its office space in SingTel's Singapore Headquarters, and handpicked FST Biometrics to provide seamless access to its roughly 600 employees and complement SingTel's image as an advanced, highly innovative technology leader in the region.

The Challenge: To provide secured access to SingTel's Group Digital Life division while making it seamless to the SingTel's employees, complementing SingTel's image as the leading and most innovative technology provider.

The Solution: SingTel chose FST Biometrics' In Motion Identification (IMID) technology and Add-On APAC's integration solution for a seamless Access system at its Singapore headquarters.

The Results: SingTel's employees are acclimating beautifully to the new card-less, key-less system and accessing their offices seamlessly at the speed of life.



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CHALLENGE

GDL decided, as part of its renovation, to introduce a totally new concept in their access control system of choice. They wanted to do away with access cards and codes and create an access experience that was in line with its futuristic corporate vision. Acclimating some 600 employees and another 200 or so other authorized visitors to a completely new way of entering the offices was a key objective for Moshe Ashkenazi, Founder & CEO of Add-On APAC Innovative Solutions, FST's sole distributor in Singapore and the surrounding region, and integrator on this project.

SOLUTION

SingTel has installed FST Biometrics' IMID Access (In Motion Identification) solution in the GDL offices at its Singapore headquarters to allow secure and seamless identification to its 600+ employees. There are six access points and two enrolment stations - one in the Security Office and the other one inside the office itself. Both stations are used to enroll SingTel employees and contractors that are working from this office for short periods of time alongside the permanent residents of the office.

SingTel wanted to integrate the IMID software with home grown visitor management software to include QR code capabilities. With the support of Add-On's team an integration was created allowing visitors to register by scanning their name cards into a kiosk station that will push out a QR code to their mobile device to allow digital access. To help transition staff smoothly to the new system, Add-On's team spent time before the installation explaining the new system and giving presentations on the enrollment process to make it simple and un intimidating. The enrollment went quick and easy - employees simply looked into the camera to have their photos and personal information logged into the system in a process that took no more than 30 seconds per person.

RESULTS

The installation was done expediently and aesthetically, and is up and running efficiently for more than six months now. Users adapted quickly to the new access system and no longer have to reach for a card or key to enter! User-friendly and welcoming, SingTel and Add-On also created an integration to display a welcome greet to every person entering through the main access point!

Mr. Niek Van Veen, SingTel's Director of Digital Experience & Design was the person leading the project to create a new innovative office experience. "We have found in IMID from FSTBM the solution we were looking for. A highly secured way to enter that is also convenient and seamless. The project execution by the Asian distributor, Add-On APAC Innovative Solutions, was flawless and extremely professional. We are getting very positive reaction from users and management and people got completely used to the system already".

Mr. Zeevi Farkash, Founder and CEO of FST Biometrics, adds "We are very proud to work with SingTel. They are a worldwide leader in innovation. Installing our In Motion Identification solution to support their new approach to Security with Convenience is a great endorsement of the innovative access solutions we bring to market."

For more information, please visit www.fstbm.com.